



黑鑽卡會員修正表格

Executive Membership Amendment Form

會員卡號：Membership No.

交易序號：Transaction No.

☐ 續約 Renewal ☐ 商業 Business (副卡必須與主卡同時辦理) ☐ 金星 Gold Star

續卡總數：主卡 張 副卡 張 副卡卡號
Renewal Qty: Primary Add-on Add-on Membership No. / / / / /

☐ 申請家庭卡 Household Card Applicant：與主卡人關係 Relationship

(家庭卡使用期限：__年__月，不論何時加入，並非以加入會員當月份算起十二個月)

姓名 出生日期 年 月 日 身份證字號
Name Birthday Year Month Day ID No.

住家電話() 行動電話 電子郵件
Home Phone # Mobile Phone # Email

通訊地址 縣 郵遞區號
Mailing Address City District

☐ 升等成為黑鑽卡 Upgrade to Executive Membership

☐ 回饋金僅限主卡使用 (限主卡申請 Apply to Primary Card only) ☐ 回饋金可由主卡及家庭卡共同使用 (限主卡申請 Apply to Primary Card only)

The 2% Reward can only be used by the holder of Primary Card. The 2% Reward can be used by both the holder of Primary Card and household card.

☐ 黑鑽卡降等 (當年度末核發之2%回饋金將全數取消)

Executive Membership Downgrade

當年度升等費用\$ 扣除已核發回饋金(保留回饋金餘額)\$
Original Upgrade Fee Deduct the issued / redeemed 2% Reward

☐ 黑鑽卡過期後自動降等 (有效會員仍可使用已核發之2%回饋券)

Executive Membership Expire Downgrade

☐ 取消黑鑽卡過期後自動降等

Cancel Executive Membership Expire Downgrade

☐ 黑鑽會員卡退卡 Executive Membership Refund (當年度末核發之2%回饋金將全數取消)

當年度升等費用\$ + 標準會員費\$ 扣除已使用之2%回饋金\$
Original Upgrade Fee Standard Membership Fee Deduct the redeemed 2% Reward

本人保證所填寫之資料及所提供之證明文件均正確無誤且同意家庭卡與其他商業副卡之申請及續約。本人同意好市多得於其營業目的或其他法令許可範圍內蒐集、處理、國際傳輸及利用其個人各項資料進行好市多行政研究與電子郵件、簡訊、信函、電話行銷及活動文宣寄送等。本人均已詳閱了解及同意本申請表附件之個人資料保護聲明與會員規章、隱私權聲明並遵守之。

The information above and document provided are accurate to the best of my knowledge and I agree the applications and renewals of Household & Add ons. I consent to Costco using the provided for its commercial, marketing, and research activities, to the extent permissible by law. I have read and agreed to Personal Data Protection Statement, Costco's Conditions of Membership and Privacy Statement on the attachments of this agreement on behalf of myself.

主卡申請人簽名 Signature/Primary Applicant

日期 Date

本人保證所填寫之資料及所提供之證明文件均正確無誤，本人同意好市多得於其營業目的或其他法令許可範圍內蒐集、處理、國際傳輸及利用其個人各項資料進行好市多行政研究與電子郵件、簡訊、信函、電話行銷及活動文宣寄送等。本人均已詳閱了解及同意本申請表附件之個人資料保護聲明與會員規章、隱私權聲明並遵守之。

The information above and document provided are accurate to the best of my knowledge. I consent to Costco using the provided for its commercial, marketing, and research activities, to the extent permissible by law. I have read and agreed to Personal Data Protection Statement, Costco's Conditions of Membership and Privacy Statement on the attachments of this agreement on behalf of myself.

申請人簽名 Signature of Applicant

日期 Date

☐ 收(退)款總金額\$ Total Paid/Refund Amount

☐ 有效年月 Exp. Date

會員部審核人員 輸入 日期

黑鑽卡會員規章與條款

黑鑽卡會員資格

黑鑽卡會員資格

- 商業會員：凡年滿十八歲且經由好市多股份有限公司(以下簡稱好市多或台灣好市多)審核通過，並符合下列條件者：
(1)所有公司商店行號負責人。(2)非營利事業組織之最高職階主管。
(3)畜牧、農場之負責人。
- 金星會員：凡年滿十八歲且經由好市多審核通過者，均可申請成為金星會員。
- 會員卡只限申請者本人消費使用，不得轉借或轉讓給其他任何人。
- 會員卡上必須印有會員本人照片是為了保護會員本人使用之權益，可以避免卡片不慎遺失時遭他人使用。請於第一次使用前，親攜身分證或駕照至會員部櫃台辦理，未經好市多拍照處理之會員卡，將不被允許持有進入賣場。
- 曾於過去6個月內辦理會員費退費或曾辦理過2次會員費退費者，好市多不接受其會員卡申請。
- 好市多有權拒絕任何會員卡之申請亦有權取消任何會員卡之資格，好市多取消會員卡資格，將全額退還會員年費，但必須於會員卡一年有效期限內，且只退還當年度所交之會員年費。
- 會員卡是屬於好市多之資產，當會員卡有效期限屆至或會員退費或經好市多取消會員資格時，必須交回好市多。

黑鑽卡會員年費、申請、升等、降等及會員卡退費

- 黑鑽卡會員年費不論商業會員主卡或金星會員主卡皆為新台幣3,000元，自加入會員當月份算起，以十二個月為有效期限，不論有無消費使用。。
- 每位黑鑽卡商業主卡會員可以辦理六張商業副卡，每張商業副卡年費為新台幣1,500元，但商業副卡及其家庭卡不具黑鑽卡資格。
- 本「黑鑽卡會員之特別規章與條款」適用於黑鑽卡會員(包括新申請與現有標準商業會員及金星會員升等成為黑鑽卡會員之情形)，且除因會員類別及性質不同而不適用之部分外，標準商業及金星會員之規章與條款亦適用於黑鑽卡會員。
- 每一公司行號、非營利組織及每一戶限申辦一張黑鑽卡主卡。
- 除好市多另行規定之標準會員，不能申辦升等成為黑鑽卡會員外，現有標準商業主卡會員及金星主卡會員之i.有效期間逾三個月者皆可隨時申辦升等成為黑鑽卡會員，商業主卡會員最高升等費用為新台幣1,500元，金星主卡會員最高升等費用為新台幣1,500元；ii.有效期限等於或短於三個月者無法直接升等，應先行辦妥續約後始得申辦升等成為黑鑽卡會員。(升等會員實際所須繳交之升等費用將以升等當月份至原標準商業主卡/金星主卡之到期月份期間之比例計算；升等後會員卡之有效期限仍同於原標準商業主卡/金星主卡之到期月份)。
- 現有黑鑽卡會員可隨時降等為標準商業或金星主卡會員，降等時並依下述辦理，嗣降等後之會員權利及義務悉遵照標準商業及金星會員之規章與條款所定(降等後會員卡之有效期限依原黑鑽卡主卡之有效期限)：
(1)2%消費回饋金由好市多系統結算歸戶通知於黑鑽卡會員(以下簡稱核發)前降等；將退還當年度所繳之全額升等費用，並同時取消當年度所累計之2%消費回饋金。若會員在降等後又重新升等，新之2%消費回饋金將從新之升等日當天重新計算。
(2)2%消費回饋金核發後降等：需將當年度所繳之全額升等費用扣除2%消費回饋金額後，退還剩餘之金額，且會員仍可使用該已核發之2%消費回饋金。
- 黑鑽卡會員卡退費：
(1)2%消費回饋金核發前退卡：(i)如非升等而直接申請成為黑鑽卡會員者，退還當年度所繳之黑鑽卡會員年費；(ii)如為現有標準商業/金星主卡會員升等黑鑽卡會員者，退還當年度所繳之標準商業/金星會員年費及黑鑽卡會員升等費用，且二者情形同時取消所有2%消費回饋金。
(2)2%消費回饋金核發且已經使用後退卡：(i)如非升等而直接申請成為黑鑽卡會員者，當年度所繳之黑鑽卡會員年費，需扣除已使用之2%消費回饋金額後，退還剩餘金額；(ii)如為現有標準商業/金星主卡會員升等黑鑽卡會員者，當年度所繳之標準商業/金星會員年費及黑鑽卡會員升等費用，需扣除已使用之2%消費回饋金額後，退還剩餘金額。
(3)2%消費回饋金核發但尚未使用退卡：(i)如非升等而直接申請成為黑鑽卡會員者，退還當年度所繳之黑鑽卡會員費；(ii)如為現有標準商業/金星主卡會員升等黑鑽卡會員者，退還當年度所繳之標準商業/金星會員年費及黑鑽卡會員升等費用，且二者情形均同時取消所有2%消費回饋金，該已核發之2%消費回饋金亦立即失效。
(以上會員卡退費必須限於會員卡一年有效期限內，且會員年費只退還當年度計算後應退還之金額。商業副卡會員只退還當年度所繳之會員年費予主卡會員。)
- 會員同意會員卡屬於好市多所有，當會員卡有效期限屆至或會員辦理黑鑽卡會員升等及降等、年費退費或經好市多取消會員資格時，應將會員卡交回好市多。
- 黑鑽卡主卡會員應對其家庭卡/商業副卡之申請、續約、升等(不包括商業副卡)、降等、更換、刪除、退卡及會員費用負起全責，且依下列規定辦理：
(1)家庭卡之升等及家庭卡/商業副卡之刪除、退卡，須由主卡會員親自辦理。
(2)主卡及其項下所有持卡卡之續約理由由主卡家庭卡會員代行，惟須採全數一併續約方式辦理，毋庸主卡會員親自辦理，亦無需主卡會員之簽名。
(3)家庭卡/商業副卡之上述其餘事項，毋庸主卡會員親自辦理，惟需有主卡會員之簽名同意

2%消費回饋金之累計方式及回饋限制

- 2%消費回饋金是以黑鑽卡主卡及其家庭卡於台灣好市多實體賣場及線上購物網站所採買之商品，除會員費(含會員禮物卡)、汽車、黃金/白銀/鉑金/鈦金條塊及黃金/白銀/鉑金/鈦金鑄幣(例如紀念幣、收藏幣)、捐贈、輪胎及胎壓偵測器安裝服務費、Costco購物卡之購買及儲值、政府課稅、停車費、商品運費、安裝費及維修費、在西式餐飲部、加油站之消費及購買經由台灣好市多官網連結之外部合作廠商網站之會員服務以外之消費皆可獲得2%消費回饋金。上述除外項目之增減變更，以台灣好市多實體賣場及線上購物網站實際公告或規範者為準。2%消費回饋金之計算需扣除所有政府課稅(包括但不限於5%之加值型營業稅)後計算。(商業副卡無法獲得2%消費回饋金)。
- 2%消費回饋金之累計計算自會員成為黑鑽卡會員當天起計算至到期日前3個月止，結算後之2%消費回饋金計算至下一年度。
- 黑鑽卡會員於台灣好市多線上購物網站所累計之2%消費回饋金，實際累計日期以商品出貨日為準，非訂單成立之付款日期。
- 2%消費回饋金之每年累計結算回饋上限為新台幣30,000元。
- 當會員購買優惠商品時，2%消費回饋金累計是以商品原價扣除優惠券金額及所有政府課稅(包括但不限於5%之加值型營業稅)後之金額計算。
- 商品退貨時，會員於購買該商品時所獲得之2%消費回饋金將自己累計之2%消費回饋金扣除。
- 好市多得隨時變更、取消或中止會員資格、權利、2%回饋活動及包括黑鑽卡專屬優惠在內之其他活動；變更、取消或中止權利、活動之相關內容將公佈於台灣好市多網站 www.costco.com.tw 及各賣場。

2%消費回饋金之核發及使用

- 2%消費回饋金於會員卡到期前兩個月核發給黑鑽卡會員，限主卡會員及其提出申請並經好市多核准亦得使用2%消費回饋金之家庭卡會員於核發後

一年內使用完畢；商業副卡與未經申請及核准之家庭卡會員暨其他任何第三人不得使用2%消費回饋金。黑鑽卡會員可以好市多線上購物帳號登入Costco APP查詢2%消費回饋金包括金額及有效期限等資訊。

- 2%消費回饋金僅核發給現有效黑鑽卡會員，會員卡過期或已辦理會員卡退費者無法使用2%消費回饋金，但於2%消費回饋金有效期限內過期會員可使用該2%消費回饋金繳付會員續約年費。
- 2%消費回饋金可選擇要否折抵當次消費，如要折抵，不能指定折抵金額，且除2%消費回饋金金額小於或等於該次消費金額時，應全數折抵外，可分次使用，即2%消費回饋金金額大於該次消費金額時，則其折抵該次消費金額後之餘額在有效期限內仍可使用。2%消費回饋金不可找零、不可用於購買及儲值Costco購物儲值卡暨任何非購買商品之其他費用(包括但不限於商品運費、安裝及維修費、停車費等)，亦不可要求兌換現金。
- 2%消費回饋金有效期限過期無法使用，且不接受有效期間延長之申請。
- 2%消費回饋金僅限抵用於台灣好市多實體賣場內消費(西式餐飲部和加油站除外)及會員續約年費。

未攜帶及遺失會員卡

- 會員進入好市多賣場消費或收銀區結帳時，必須出示及掃描有效會員卡，且不接受會員卡僅以條碼、圖檔或影本等形式，過期會員須先續約後方可結帳。
- 若會員未攜帶會員卡：會員本人可至會員部櫃台辦理「臨時會員證」，辦理時須出示身分證、駕照或其他有照片之身分證明文件申請(若無法出示相關有照片之身分證明文件，恕無法申辦「臨時會員證」)。此臨時會員證視同正式會員卡，享有同等之權益及服務。
- 若會員不慎遺失會員卡：請會員本人攜帶身分證、駕照或其他有照片之身分證明文件，親至任一好市多賣場會員部櫃台免費辦理補發，毋須負擔任何手續費用，馬上換發新卡(原舊卡於補發新卡時立即失效)。

會員付款方式

- 除「好市多線上購物」、「好市多自助加油站」或其他好市多之營業項目另有規定，應依各該規定外，好市多接受現金或好市多聯名信用卡結帳。
- 好市多會員卡與信用卡須為同一持卡人結帳。

其他注意事項

- 每位會員可攜帶12歲以下之兒童及最多二位之來賓進入賣場消費，同行兒童及來賓購物由持卡會員付費。
- 持卡會員應對其同行來賓以及兒童之行為負責。
- 好市多有權在任何時候拒絕任何人進入賣場。
- 好市多賣場禁止吸菸、吃檳榔、拍照、攝影、錄音、寵物進入(除法律允許之身心障礙協助犬外)。
- 為確保您購買之商品正確無虞，會員於購物完後於賣場出口處，請提供購物明細收據予好市多員工核對。
- 任何好市多物品經由會員或其所攜來賓折損或破壞，會員即必須購買該物品。
- 會員必須遵守所有好市多會員規章與條款(包括將來所為之修訂)，好市多並得隨時視情況修訂或更改會員規章與條款，將不另行通知。
- 本會員申請表將依好市多文件管理程序進行銷燬或刪除。
- 好市多僅於賣場營業時間提供購物會員停車服務。

好市多雙重保證

在會員方面：於會員卡有效期限內，您若不滿意，您可以隨時取消會員卡，我們將退還您當年度實際所繳之會員費。(但因2%回饋金核發且已經使用後退卡而退還剩餘金額之情形除外)。

在商品方面：凡購買好市多所提供之產品，除附有廠商保證書外，並享有好市多全額退款保證。請注意下列事項：

- 電器類：電視、不含視訊盒的顯示器、投影機、電冰箱(283公升以上)、冷凍櫃、瓦斯烤箱組、瓦斯爐組、嵌入式微波爐、洗碗機、洗衣機、烘衣機、酒櫃、電子衣櫥、電腦、平板電腦、智慧型穿戴設備、相機、飛行攝影機(空拍機)、攝錄影設備、MP3播放器及手機，需自收到商品起90天內辦理退貨。為保護您的個人資料，我們需要您於退貨前移除個人資料再行退貨。
- 鑽石：1.00克拉(含)以上等級，退貨時會員須提供購買當時所有原廠保證書(IGI及GIA證書等)，經指定第三單位珠寶鑑定公司完成鑑定後方能退貨。
- 有使用壽命的商品例如：輪胎與汽車電瓶的退貨政策可能依商品會有特殊的規定。
- 客製化商品、特別商品、汽機車等須掛牌之車輛及安裝商品：依廠商購買契約，不可退貨。廠商另提供維修或是保固方案。
- 除法規另有規定外，好市多所售出貴金屬商品之黃金/白銀/鉑金/鈦金條塊及黃金/白銀/鉑金/鈦金鑄幣和24K黃金金飾，皆不接受退貨。

會員權益個人資料保護聲明

好市多股份有限公司(下稱「本公司」)依當地個人資料保護法及相關法令規定，為執行消費者、客戶管理與服務、行銷以及其他經營合於營業登記項目或組織章程所定之業務目的，需蒐集、處理或利用您的姓名、出生日期、身分證字號、聯絡方式、職業、婚姻、家庭及其他得以直接或間接識別本人的資料。該資料只會於您身為本公司之會員期間及特定目的存續期間被處理及利用，唯因進行產品召回、商品退貨及會員權益相關所需之個人資料相關作業，則不限於此期間內。您的個人資料僅會以紙本形式留存於台灣境內或以電子檔案留存於台灣境內、境外資訊服務所在地區及數據資料處理中心所在地，供本公司、本公司關係機構Costco Wholesale Corporation全球服務據點及本公司貨物運送及物流、資訊服務與其他訂定契約的合作廠商處理或利用。若您需要增補或修正上述所提供之個人資料，可透過本公司所提供之會員修正表格進行相關調整。本公司依據當地相關法規及國際間對於個人資料保護的相關法令，規範前項所述合作廠商或與本公司具有合作、委任等關係之第三人必須對於好市多會員之個人資料進行相關保護機制之建立，若您有任何需要，請隨時至本公司各賣場會員部櫃台查詢。若有需要更進一步了解您的個人資料之處理或利用的詳細情形，請隨時與本公司聯繫。

本公司對於您的個人資料，處理或利用任何之個人資料皆以遵循本公司之個人資料管理政策為指導原則，並訂有完善之個人資料保護管理制度，因此您可以安心的將您的個人資料提供予本公司。

本公司保有您的個人資料時，基於個人資料保護法之規定，您可以行使以下權利：(1)查詢或請求閱覽您的個人資料。(2)請求複製您的個人資料複製本。(3)請求補充或更正您的個人資料。(4)請求停止蒐集、處理或利用您的個人資料。(5)請求刪除您的個人資料。

如您欲行使上述提及之相關權利，本公司各賣場會員部櫃台將負責受理您的請求。若您因故無法提供個人資料予本公司，將會影響您於本公司各項會員服務與權益之使用，並可能導致無法成為本公司之會員。

本公司非常重視個人隱私權保護，若您需要進一步了解本公司之隱私權聲明或個人資料保護聲明，請至台灣任一賣場所屬之會員部櫃台詢問相關資訊。

您可以在我們的官方網站上找到聯繫我們的電話號碼以及各賣場地址。

Terms and Conditions Governing Executive Membership

Qualifications for Executive Membership

1. Business Membership: Any individual who meets any of the following conditions and whose age is 18 or above, and is approved by Costco Wholesale Taiwan, Inc. ("Costco"):
 - (1) Being the responsible person of any company or business.
 - (2) Being the top-level manager of a non-profit organization.
 - (3) Being the responsible person of a ranch or farm.
2. Gold Star Membership: Any individual whose age is 18 or above and is approved by Costco.
3. A Costco membership card can only be used by the applicant himself/herself, and shall not be lent or transferred to any other person.
4. In order to protect the rights and interests of the member so as to ensure that in case the membership card is lost, such card will not be used by others, the member's photograph must be printed thereon. Please bring your ID card or driver's license to the Membership Counter of a warehouse before using the membership card for the first time. No person will be allowed to enter the warehouse by using a membership card which does not have the member's photograph as taken by Costco.
5. A person who has received a refund of membership fee in the most recent 6 months or has applied for refunding membership fee twice is not eligible to apply for the membership.
6. Costco has the right to reject any application for membership, or revoke any membership without cause. If the membership is revoked at any time during the one-year validity period, Costco will refund full amount of the membership fee of the then current year.
7. The membership card is the property of Costco and must be returned when the membership has expired, is revoked by Costco or the membership fee is refunded.

Executive Membership Fee, Application, Upgrade, Downgrade and Refund

1. Annual fee for Executive Membership is NT\$3,000 (whether he/she is the holder of Business Primary Card or Gold Star Primary Card). Such membership is valid for 12 months commencing from the month of enrolment, irrespective of whether or not the member uses it for shopping.
2. A holder of Executive Business Primary Card may apply for up to 6 business add-on cards at the annual fee of NT\$1,500 each; provided that business add-on cardholders and their household cardholders are not Executive Members.
3. These "Terms and Conditions Governing Executive Membership" apply to Executive Members (including new applicants and the existing Business and Gold Star Members who have upgraded their memberships). The Terms and Conditions Governing Business and Gold Star Members shall also apply to Executive Members, except for those provisions which are not applicable due to different types and nature of the memberships.
4. Each company, business, non-profit organization and each household can only apply for one Executive Primary Card.
5. Except for a Standard Member that cannot be upgraded to an Executive Member as otherwise stipulated by Costco, the existing Standard Business Primary Card or Gold Star Primary Card. i. with the remaining validity period of more than 3 months can be upgraded to Executive Card at any time, and the upgrade fee is up to NT\$1,500 for Business Primary Card and NT\$1,500 for Gold Star Primary Card; ii. with the remaining validity period of 3 months or less cannot be directly upgraded to Executive Card before the current membership is renewed. (Upgrade fee will be prorated based on the months remaining from the date of upgrade to the original expiration date of the current Standard Business Primary Card/Gold Star Primary Card. The expiration date of the upgraded Executive Card is the same as that of the original Standard Business Primary Card/Gold Star Primary Card).
6. Executive Member can be downgraded at any time, whereby the rights and obligations of the downgraded cardholders shall follow the Terms and Conditions Governing Standard Business Members and Gold Star Members (The expiration date of the downgraded Business Card or Gold Star Card is the same as that of the original Executive Primary Card):
 - (1) Downgrade before the settlement of 2% Reward and notifying the Executive Member via Costco system (hereinafter referred to as "issuance of 2% Reward"): Costco will refund full amount of the upgrade fee and forfeit the 2% Reward which has been accrued in the then current year. If the membership is re-upgraded after downgrade, the 2% Reward shall be re-accrued from the date of re-upgrade.
 - (2) Downgrade after the issuance of 2% Reward: Costco will refund the upgrade fee after deducting an amount equivalent to the 2% Reward, and the 2% Reward already issued can still be used by the member.
7. Refund of Executive Membership Fee:
 - (1) Cancellation of membership before the issuance of 2% Reward: (i) for an individual who directly applies for Executive Card instead of upgrading the current membership to Executive Card, Costco will refund full amount of the membership fee of Executive Card paid for the then current year; (ii) for an individual who upgrades his/her Standard Business Primary Card/Gold Star Primary Card to Executive Card, Costco will refund the full amount of the membership fee of Standard Business Card/Gold Star Card paid for the then current year and full amount of the upgrade fee for Executive Card. In both cases, the 2% Reward which has been accrued will be forfeited.
 - (2) Cancellation of membership after the issuance and use of 2% Reward: (i) for an individual who directly applies for Executive Card instead of upgrading the current membership to Executive Card, Costco will refund the membership fee of Executive Card paid for the then current year after deducting an amount equivalent to the 2% Reward that has already been used; (ii) for an individual who upgrades his/her Standard Business Primary Card/Gold Star Primary Card to Executive Card, Costco will refund the membership fee of Standard Business Card/Gold Star Card paid for the then current year and the upgrade fee for Executive Card after deducting an amount equivalent to the 2% Reward that has already been used.
 - (3) Cancellation of membership after the issuance but before the use of 2% Reward: (i) for an individual who directly applies for Executive Card instead of upgrading the current membership to Executive Card, Costco will refund full amount of the membership fee of Executive Card paid for the then current year; (ii) for an individual who upgrades his/her Standard Business Primary Card/Gold Star Primary Card to Executive Card, Costco will refund full amount of the membership fee of Standard Business Card/Gold Star Card paid for the then current year and full amount of the upgrade fee for Executive Card. In both cases, the 2% Reward which has been accrued will be forfeited, and the 2% Reward which has already been issued will forthwith become null and void. (Application for the abovementioned refund must be filed during the one-year validity period of membership, and only the membership fee for the then current year will be refunded. Membership fee of a business add-on card for the then current year will be refunded to the holder of Primary Card.)
8. The membership card is the property of Costco and must be returned when the membership has expired, is upgraded to or downgraded from the Executive Card or revoked by Costco or the membership fee is refunded.
9. The holder of Executive Primary Card shall be responsible for the applications, renewals, upgrades (exclusive of business add-on cards), downgrades, replacements, deletions, cancellations and payments of membership fees of the household card/business add-on cards, and the following rules shall apply:
 - (1) Upgrades of household cards and deletions and cancellations of the household card/ business add-on cards shall be handled by the holder of Primary Card in person.
 - (2) Renewals of the Primary Card and all associated cards under the Primary Card may be handled by the household cardholder of the Primary Card, without being handled by the holder of Primary Card in person nor requiring his/her signature; provided that all such cards shall be renewed together.
 - (3) Other matters for household card/ business add-on cards need not be handled by the holder of Primary Card in person, but shall require the consent and signature of the holder of Primary Card.

Method for Calculation of and Restrictions on Using 2% Reward

1. The holder of Executive Primary Card will receive a 2% Reward on merchandise purchased by himself/ herself and the holder of household card at Costco warehouses and Costco Online Shopping in Taiwan. There will be no Reward for purchases which fall into the following categories: membership fees (including Gift Card for Costco Membership), automobiles, gold, silver, platinum, and palladium bars, gold, silver, platinum, and palladium coins (e.g., commemorative coins and collectible coins), donations, tire mounting and balancing fees, tire pressure monitoring system installation fee, purchases and deposits of Costco Shop Cards, government taxes, parking fees, charges for shipment, installation and repair costs, purchases at Food Courts, Costco Gas Stations, or member services provided by Costco's synergy suppliers through websites not hosted by Costco but accessed through the official website of Costco Taiwan. The foregoing exceptional items may be amended, added or deleted as per announcements or rules published at Costco warehouses in Taiwan and Costco Online Shopping. When calculating the 2% Reward, government taxes will be deducted from the purchase price (including but not limited to 5% VAT). (Purchases made by holders of business add-on cards are not counted when calculating the 2% Reward.)
2. The 2% Reward will be accumulated and settled commencing from the date of the member's becoming an Executive Member until the date which is three months prior to the expiration date of the Executive Membership. 2% Reward for purchases after the foregoing settlement will be counted to the following year.
3. The 2% Reward earned by an Executive Member through Costco Online Shopping in Taiwan will be added to the membership account on the date of shipment, rather than the date on which the order is confirmed or payment is made.
4. The accumulated and settled 2% Reward is capped at NT\$30,000 per year.
5. For purchases of Costco member-only savings items, the 2% Reward is calculated based on the original purchase price minus the amount of discount and government taxes (including but not limited to 5% VAT).
6. In case of product return, the 2% Reward earned from purchasing such product will be deducted from the membership account.
7. Costco may, from time to time, change, cancel or discontinue the qualifications of membership, membership rights, the 2% Reward Program and any other programs (including the Executive Member-only benefits). Relevant details of such change, cancellation or discontinuance will be published at Costco website (www.costco.com.tw) and Costco warehouses.

Issuance and Use of 2% Reward

1. The 2% Reward will be issued to a holder of Executive Primary Card 2 months before the expiration date of membership, and may only be used by the holder of Primary Card (and the household cardholder whose application for use of the 2% Reward as filed by the holder of Primary Card is approved by Costco) within 1 year from the date of issuance; the 2% Reward may not be used by the holders of the business add-on cards, the holder of household card for whom the holder of Primary Card does not apply for approval or whose application as filed by the holder of Primary Card is not approved, and any other third party. An Executive Member may use his/her Costco online account to log on Costco APP to check the relevant information of the 2% Reward accrued to his/her account, including the amount and the validity period.
 2. The 2% Reward will be issued to a holder of valid Executive Primary Card. A holder of Executive Card whose membership has expired or who cancels the membership and receives a refund of the membership fee cannot use the 2% Reward; provided that the holder whose membership has expired may use the unexpired 2% Reward to pay the membership renewal fee.
 3. An Executive Member may choose to use or not to use the 2% Reward to offset the amount of his/her then current purchases; provided that if he/she chooses to use it, he/she cannot decide the amount to be offset and, except that the 2% Reward shall be fully offset in case the 2% Reward is equal to or less than the current purchase amount, the 2% Reward can be used in installments, i.e., if the 2% Reward exceeds the current purchase amount, the remaining balance of the 2% Reward after offsetting the current purchase amount can still be used during the validity period. No change will be given for using the 2% Reward, and the 2% Reward may not be used for purchasing or reloading Costco Shop Cards or towards any payments incidental to purchases of merchandise (including but not limited to charges for shipment, installation and repair costs and parking fees), nor can it be converted into cash.
 4. The 2% Reward cannot be used after expiration, nor can its validity period be extended.
 5. The 2% Reward may merely be used towards purchasing merchandise at Costco warehouses (exclusive of Food Courts and Costco Gas Stations) and payment of membership renewal fee.
- ### Forgetting to Bring or Loss of Membership Cards
1. A member must present and scan a valid membership card when entering a Costco warehouse or making payment at the cashier. Bar code, photo or copy of the membership card alone is not acceptable. If the membership has expired, the member needs to renew the membership beforehand.
 2. If a member forgets to bring his/her membership card, he/she may apply for a Temporary Membership Card at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (if the member fails to present any identification document with a photograph thereon, Costco will reject the application for Temporary Membership Card). The holder of the Temporary Membership Card is entitled to the same privileges and services as that of the formal membership card.
 3. If the membership card is lost, the member may apply for reissuing the membership card free of charge at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (the old card will forthwith become null and void upon reissuing of a new card).

Payment Method

1. Except that the respective payment method shall apply where there are other payment rules for purchases through Costco Online Shopping, at Costco Gas Stations or for other business items of Costco, Costco merely accepts cash or payment by Costco Co-branded Credit Card.
2. A Costco member may use Costco Co-branded Credit Card in making payment only if he/she is the holder of such credit card.

Miscellaneous

1. Each member may bring children under the age of 12 and up to two guests into the warehouse for shopping, and is responsible for payment of merchandise purchased by such children and guests.
2. Cardholders shall be responsible for the behavior of their guests and children at the warehouse.
3. Costco is entitled to refuse anyone to enter the warehouse at any time at its discretion.
4. Smoking, chewing betel nuts, taking photos, recording videos or audios, bringing animals is not permitted at Costco warehouses (except for service dogs assisting people with disabilities as permitted by applicable law).
5. To ensure that the merchandise you purchased is correct, a member shall provide the receipt(s) for verification by Costco's employees at the exit of the warehouse after you have finished shopping.
6. Members must purchase products which are unpacked or damaged by them or their guests.
7. All members must obey by all the terms and conditions governing membership (including their revisions in the future) adopted by Costco, and such terms and conditions may be amended from time to time by Costco without notice.
8. The application forms for membership will be destroyed or deleted according to Costco's data management procedure.
9. Costco car parks are available only for members shopping during warehouse opening hours.

Product and Membership Guarantee

On Membership:

In case you are dissatisfied with the membership, you may cancel it at any time during its validity period, and Costco will refund the membership fee actually paid by you for the then current year.

On Merchandise:

In addition to vendor's warranty, we guarantee your satisfaction on every product you purchase by allowing a full refund, with the following exceptions:

1. Electronics: Costco will accept returns of televisions, tuner-free displays, projectors, major appliances*, computers, touchscreen tablets, smart wearable devices, cameras, aerial cameras (drones), camcorders, MP3 players and cellular phones within 90 days from the date the member received the merchandise. To protect your personal information, we require you to remove your personal information before returning the item.
2. Diamonds: Members returning a 1.00 ct. diamond or larger must present all original warranties (IGI and/or GIA certificates). A return and refund will be approved upon verification by a third-party gemological institute designated by Costco.
3. Products with a limited life expectancy, e.g., tires and car batteries etc., may be subject to special return and refund policy.
4. Customized products, special items, motorcycle, automobile and installed products: According to the purchase agreements between Costco and the vendors, such products cannot be returned; instead, the vendors will provide repair or warranty plans.
5. Unless otherwise stated by applicable laws or regulations, precious metal products, including gold, silver, platinum, and palladium bars; gold, silver, platinum, and palladium coins (e.g., commemorative coins and collectible coins); and 24K gold jewelry, are non-refundable.