親愛的好市多會員您好: 2026年03月02日

根據好市多購買紀錄，您在2024年07月15日至2025年07月13日這段期間，曾購買 #107552 DREAMBABY兒童 / 寵物雙向安全門(型號F776)的商品。本商品說明書內容有部分資訊誤植，正確適用年齡為**24**個月以下的孩童，且必須將固定座以螺絲及雙面膠固定於牆面**(請見以下安裝示意圖)**，若商品固定座未經螺絲固定時，可能會影響使用功能。目前好市多沒有接獲任何安全通報案例，建議立即進行安裝修正，以確保商品正確使用。

若您仍對商品有任何疑慮，可攜帶您的會員卡及商品至鄰近的好市多賣場辦理退貨。

造成您的不便，我們深感抱歉，敬請見諒。

若您有任何疑問，請洽台灣好市多客服中心449-9909（市話請直撥不加區碼，手機撥打 請加 02，服務時間: 週一至週日 9:30 am ~ 9:30 pm），我們將會竭誠為您服務。

Dear Valued Costco Member, March, 02, 2026

Costco's records indicate that you purchased item #107552 DREAMBABY SECURITY GATE (F776) between 2024/07/15 and 2025/07/13. It has come to our attention that there are errors in the product manual. **This safety barrier is suitable for use with children under 24 months of age. Screws and double-sided adhesive tape MUST always be used to install wall caps (Please refer to the below installation diagram).** The product may not function properly without installing screws into the wall caps. Please make the correction immediately to ensure the product works as expected. Currently, no incident report has been received.

If you still have concerns about the products, please bring your membership card and the product to your nearest Costco Wholesale location for a full refund.

We apologize for any inconvenience caused.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without area code; please add 02 for mobile phone.)
(Service time: Monday to Sunday 9:30 am ~ 9:30 pm)

