親愛的好市多會員 您好,　　2023 年 11 月 24 日

根據好市多的購買紀錄，您在 2021 年 01 月 18 日至 2022 年 01 月 14 日這段期間，曾於台灣好市多線上購物網站購買商品#130276 正德防火 10 型 ABC 乾粉滅火器。因廠內進行該批商品留樣檢查時，發現有部分滅火器的零件可能有形變的疑慮。在極少數的情況下，可能無法正常使用。

為確保每一支滅火器都能具備最好的滅火效能，故特此主動通知會員，並提供免費更換新品的服務。麻煩您致電正德防火免付費客服電話 0800-711-880 (服務時間：周一至周五 上午 8:30 ~下午 5:00) ，我們將竭誠為您服務。

若您已完成更換新品，請忽略此通知。造成您的不便，我們深感抱歉。

正德防火工業股份有限公司

Dear Valued Costco Member,　　November 24, 2023

According to Costco's records, you made an online purchase of #130276 Model 10 ABC Dry Powder Fire Extinguisher between January 18th, 2021, and January 14th, 2022. During the inspection of retained samples, it came to our attention that some extinguishers may have component deformation concerns. In very rare cases, there is a possibility that they may not function properly.

To ensure that every fire extinguisher works properly, we are proactively notifying the members and providing free replacement services for new products. Please call Toll-Free Customer Service at 0800-711-880 (Service hours: Monday to Friday, 8:30 am ~ 5:00 pm) and we will be dedicated to serving you.

If you have completed the replacement, please ignore this notice. We sincerely apologize for any inconvenience this may have caused.

CHENG DEH FIRE PROTECTION INDUSTRIAL CORP.