BISSELL Homecare, Inc.

親愛的好市多會員 您好,　　2023年08月07日

根據好市多的購買紀錄，您在2020年11月30日至2023年01月30日這段期間，購買#132582 BISSELL 4 IN 1 VACUUM 無線版四合一吸塵洗地機 (型號 2582T) 的產品。我們提醒會員，在極少數的情況下，有部分電池的管理電路板在使用的過程中可能出現局部高溫點，進而有過熱的風險。雖然目前沒有造成人身安全的案例，但為確保產品品質與安全，我們主動通知受影響的會員並提供免費的檢查，以徹底消除上述的安全隱患。

若您仍持有上述的產品，請從充電底座上取下產品並停止使用。請透過以下途徑聯繫代理商以爲您提供服務：

- 網上註冊(請掃描右側QR Code) ;或
- 致電代理商-匯聚科技公司 02-2995-9258 或 0800-278-008
  (星期一至五上午9:00 ~ 晚上6:00)

造成各位會員的不便，BISSELL 必勝 深感抱歉，敬請見諒。

Dear Valued Costco Member,　　Aug.07,2023

BISSELL International Trading Company, B.V.is initiating a voluntary recall of certain products. Costco Taiwan's records indicate that you purchased a #132582 BISSELL Crosswave Cordless Multi-Surface Wet Dry Vacuum model 2582T, between 2020/11/30 to 2023/01/30. We are alerting members of a potential issue involving our battery management circuit boards on certain products. Although there are no cases reported of safety hazards, we will provide free inspection service to impacted members.

If the above product is still in your possession, please remove the product from the charging base and stop using it. Please contact our reseller as below:

- Register online - Please scan the QR code as right side
- Call 02-2995-9258 or 0800-278-008
  (9:00 am~6:00 pm from Monday to Friday)

We apologize for any inconvenience this may have caused you, and we thank you for your understanding.

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