



會員修正表格

Amendment Form

交易序號

主卡卡號
Primary Membership No.

- 續約 Renewal 商業 Business (副卡必須與主卡同時辦理) 金星 Gold Star

續卡總數：主卡 _____ 張 / 副卡 _____ 張
Renewal Qty: Primary _____ / Add-on _____

副卡卡號
Add-on Membership No. _____ / _____ / _____
_____ / _____ / _____

- 申請副卡 Add-on Applicant 申請副卡卡號：_____ 之家庭卡 Add-on's Household Applicant 與主卡/副卡人關係
 申請家庭卡 Household card Applicant : Relationship _____

(●副卡及家庭卡使用期限：___年___月，不論何時加入，並非以加入會員當月份算起十二個月 ●每張副卡年費新台幣1500元)

姓名 Name 出生日期 Birthday 年 Year 月 Month 日 Day 身分證字號 ID No.
住家電話 () Home Phone # 行動電話 Mobile Phone # 電子郵件 Email
通訊地址 Mailing Address 縣市 郵遞區號 區

- 變更副卡 Change add-on cardholder 變更家庭卡 Change household cardholder : 與主卡/副卡人關係 Relationship _____ 變更原持卡人資訊 Change cardholder information

原持卡人姓名 Name/ Original cardholder 原持卡人卡號 Membership No. () 更改後持卡人姓名 Name/ New cardholder
身分證字號 ID No. 電話 () Phone # 行動電話 Mobile Phone # 出生日期 Birthday 年 Year 月 Month 日 Day
通訊地址 Mailing Address 縣市 郵遞區號 區 電子郵件 Email

- 會員卡遺失申請補發新卡 Card Reissue

申請人 Name 原會員卡號碼 Membership No. 新會員卡號碼 New Membership No.

申請人姓名 Applicant Name 會員卡號 Membership No.

- 申請查詢、調閱或複製個人資料 Enquire and make duplications of your personal information

消費記錄 Shopping history : _____ 份 個人資料 Personal information : _____ 份

- 補充或更正個人資料 Supplement or correct your personal information

新個人資料 New personal information _____

- 申請/取消收到實體賣場活動文宣 Subscribe/Unsubscribe from warehouse marketing flyers 申請/取消收到實體賣場電子郵件 Subscribe/Unsubscribe from warehouse emails

- 申請/取消收到實體賣場簡訊及電話 Subscribe/Unsubscribe from warehouse texts/calls

(不包括續約信函、商品回收信、自動續約通知簡訊等相關會員權益通知 Excluding renewal letters, recall letters and auto-renew texts)

本人保證所填寫之資料及所提供之證明文件均正確無誤且同意家庭卡與其他商業副卡之申請及續約。本人同意好市多得於其營業目的或其他法令許可範圍內蒐集、處理、國際傳輸及利用其個人各項資料進行好市多行政研究與電子郵件、簡訊、信函、電話行銷及活動文宣寄送等。本人均已詳閱了解及同意本申請表附件之個人資料保護聲明與會員規章、隱私權聲明並遵守之。

The information above and document provided are accurate to the best of my knowledge and I agree the applications and renewals of Household & Add ons. I consent to Costco using the provided for its commercial, marketing, and research activities, to the extent permissible by law. I have read and agreed to Personal Data Protection Statement, Costco's Conditions of Membership and Privacy Statement on the attachments of this agreement on behalf of myself.

主卡申請人簽名 Signature/Primary Applicant 日期 Date

(若申請副卡家庭卡，則此申請人為副卡)

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The information above and document provided are accurate to the best of my knowledge. I consent to Costco using the provided for its commercial, marketing, and research activities, to the extent permissible by law. I have read and agreed to Personal Data Protection Statement, Costco's Conditions of Membership and Privacy Statement on the attachments of this agreement on behalf of myself.

申請人簽名 Signature of Applicant 日期 Date

收款總金額 \$ Total Paid Amount _____

有效年月 Exp. Date _____

會員部審核人員 _____ 輸入 _____ 日期 _____

會員權益個人資料保護聲明

好市多股份有限公司(下稱「本公司」)依當地個人資料保護法及相關法令規定，為執行消費者、客戶管理與服務、行銷以及其他經營合於營業登記項目或組織章程所定之業務目的，需蒐集、處理或利用您的姓名、出生日期、身分證字號、聯絡方式、職業、婚姻、家庭及其他得以直接或間接識別本人的資料。該資料只會於您身為本公司之會員期間及特定目的存續期間被處理及利用，唯有因進行產品召回、商品退貨及會員權益相關所需之個人資料相關作業，則不限於此期間內。您的個人資料僅會以紙本形式留存於台灣境內或以電子檔案留存於台灣境內、境外資訊服務所在地區及數據資料處理中心所在地，供本公司、本公司關係機構Costco Wholesale Corporation全球服務據點及本公司貨物運送及物流、資訊服務與其他訂定契約的合作廠商處理或利用。若您需要增補或修正上述所提供之個人資料，可透過本公司所提供之會員修正表格進行相關調整。

本公司依據當地相關法規及國際間對於個人資料保護的相關法令、規範前項所述合作廠商或與本公司具有合作、委任等關係之第三人必須對於好市多會員之個人資料進行相關保護機制之建立，若您有任何需要，請隨時至本公司各賣場會員部櫃台查詢。若有需要更進一步了解您的個人資料之處理或利用的詳細情形，請隨時與本公司聯繫。

本公司對於蒐集、處理或利用任何之個人資料皆以遵循本公司之個人資料管理政策為指導原則，並訂有完善之個人資料保護管理制度，因此您可以安心的將您的個人資料提供予本公司。

本公司保有您的個人資料時，基於個人資料保護法之規定，您可以行使以下權利：

- (1) 查詢或請求閱覽您的個人資料。
- (2) 請求複製您的個人資料複製本。
- (3) 請求補充或更正您的個人資料。
- (4) 請求停止蒐集、處理或利用您的個人資料。
- (5) 請求刪除您的個人資料。

如您欲行使上述提及之相關權利，本公司各賣場會員部櫃台將負責受理您的請求。

若您因故無法提供個人資料予本公司，將會影響您於本公司各項會員服務與權益之使用，並可能導致無法成為本公司之會員。

本公司非常重視個人隱私權保護，若您需要進一步了解本公司之隱私權聲明或個人資料保護聲明，請至台灣任一賣場所屬之會員部櫃台詢問相關資訊。您可以在我們的官方網站上找到聯繫我們的電話號碼以及各賣場地址。

標準會員規章與條款

會員資格

1. 商業會員：凡年滿十八歲且經由好市多股份有限公司(以下簡稱好市多或台灣好市多)審核通過，並符合下列條件者：
 - (1) 所有公司商店行號負責人。
 - (2) 非營利事業組織之最高職階主管。
 - (3) 畜牧、農場之負責人。
2. 金星會員：凡年滿十八歲且經由好市多審核通過者，均可申請成為金星會員。
3. 會員卡只限申請者本人消費使用，不得轉借或轉讓給其他任何人。
4. 會員卡上必須印有會員本人照片是為了保護會員本人使用之權益，可以避免卡片不慎遺失時遭他人使用。請於第一次使用前，親攜身分證或駕照至會員部櫃台辦理，未經好市多拍照處理之會員卡，將不被允許持有進入賣場。
5. 曾於過去6個月內辦理會員費退費或曾辦理過2次會員費退費者，好市多不接受其會員卡申請。
6. 好市多有權拒絕任何會員卡之申請亦有權取消任何會員卡之資格，好市多取消會員卡資格，將全額退還會員年費，但必須於會員卡一年有效期限內，且只退還當年度所交之會員年費。
7. 會員卡是屬於好市多之資產，當會員卡有效期限屆至或會員退費或經好市多取消會員資格時，必須交回好市多。

會員卡申請及年費

1. 商業主卡會員年費為新台幣1,500元，金星主卡會員年費為新台幣1,500元，自加入會員當月份算起，以十二個月為有效期限，不論有無消費使用。
2. 每位主卡/商業副卡會員可有一張免費家庭卡【只限給會員之配偶、父母親(含配偶之父母親)、兄弟姊妹、年滿十八歲子女或與會員居住於同地址之家人，申辦時需出示雙方之身分證(或影本)；若為與會員居住於同地址之家人，另需出示同居住地址證明】，家庭卡有效期間同主卡會員，不論何時申請(主卡會員若無續約，此家庭卡亦失效，限再使用)。因個人資料保護法要求，家庭卡申請人需於申請表上之申請人簽名欄位上親簽後，方能完成申請。
3. 每位商業主卡會員可以辦理六張商業副卡，每張商業副卡年費為新台幣1,500元。但商業副卡會員不論何時加入，其有效期間同主卡會員，而非自加入起算十二個月，且當主卡會員辦理續約時，任一未同時辦理續約之副卡人自即刻起喪失會員資格，無法再享受會員權利。因個人資料保護法要求，所有商業副卡申請人需於申請表上之申請人簽名欄位上親簽後，方能完成申請。
4. 主卡會員應對其家庭卡/商業副卡之申請、續約、升等(不包括商業副

卡)、更換、刪除、退卡及會員費用負起全責，且依下列規定辦理：
(1) 家庭卡之升等及家庭卡/商業副卡之刪除、退卡，須由主卡會員親自辦理。

(2) 主卡及其項下所有持卡會員之續約得由主卡家庭卡會員代行，惟須採全數一併續約方式辦理，毋庸主卡會員親自辦理，亦無需主卡會員之簽名。

(3) 家庭卡/商業副卡之上述其餘事項，毋庸主卡會員親自辦理，惟需有主卡會員之簽名同意；主卡會員亦不得將商業副卡轉賣。

商業副卡會員應對其商業副卡家庭卡之申請、更換、刪除負起全責，且除商業副卡家庭卡之刪除，須由商業副卡會員親自辦理外，商業副卡家庭卡之申請、更換，毋庸商業副卡會員親自辦理，惟需有商業副卡會員之簽名同意。

未攜帶及遺失會員卡

1. 會員進入好市多賣場消費或收銀區結帳時，必須出示及掃描有效會員卡，且不接受會員卡僅以條碼、圖檔或影本等形式，過期會員須先續約後方可結帳。
2. 若會員未攜帶會員卡：會員本人可至會員部櫃台辦理「臨時會員證」，辦理時須出示身分證、駕照或其他有照片之身分證明文件申請(若無法出示相關有照片之身分證明文件，恕無法申辦「臨時會員證」)。此臨時會員證視同正式會員卡，享有同等之權益及服務。
3. 若會員不慎遺失會員卡：請會員本人攜帶身分證、駕照或其他有照片之身分證明文件，親至任一好市多賣場會員部櫃台免費辦理補發，毋須負擔任何手續費用，馬上換發新卡(原舊卡於補發新卡時立即失效)。

會員卡有效期限及續約申請

1. 任何時候主卡會員決定不再成為會員而退卡時，主卡會員以下之所有的家庭卡及所有商業副卡持有之會員資格同時消失。
2. 續約有效期限：於會員卡到期後之2個月內續約，效期自原到期日起算12個月，於會員卡到期後之2個月以後續約，效期自續約日起算12個月。
3. 好市多每年將寄送會員續約通知信，續約時不需換卡，可使用下列任一方式續約並繳費(細節請洽會員部櫃台)：
 - (1) 至好市多網站線上續約www.costco.com.tw
 - (2) 至賣場收銀台或會員部櫃台續約
 - (3) 使用好市多聯名信用卡自動續約，2023年9月1日起，自動續約之電子發票將自動存至好市多聯名信用卡已辦理好市多聯名信用卡自動續約之會員將在會員卡到期月份進行請款及續約作業，將不寄送續約通知信。
4. 除家庭卡續約免年費外，依上述「會員卡申請及年費」項下第4點申請辦理主卡/商業副卡續約之會員，須一次付清所申請辦理主卡/商業副卡續約之會員年費。

會員付款方式

1. 除「好市多線上購物」、「好市多自助加油站」或其他好市多之營業項目另有規定，應依各該規定外，好市多接受現金或好市多聯名信用卡結帳。
2. 好市多會員卡與信用卡須為同一持卡人結帳。

其他注意事項

1. 每位會員可攜帶12歲以下之兒童及最多二位之來賓進入賣場消費，同行兒童及來賓購物由持卡會員付費。
2. 持卡會員應對其同行來賓以及兒童之行為負責。
3. 好市多有權在任何時候拒絕任何人進入賣場。
4. 好市多賣場禁止吸菸、吃檳榔、拍照、攝影、錄音、寵物進入(除法律允許之身心障礙協助犬外)。
5. 為確保您購買之商品正確無虞，會員於購物完後於賣場出口處，請提供購物明細收據予好市多員工核對。
6. 任何好市多物品經由會員或其所攜來賓拆閱或破壞，會員即必須購買該物品。
7. 會員必須遵守所有好市多會員規章與條款(包括將來所為之修訂)，好市多並得隨時視情況修訂或更改會員規章與條款，將不另行通知。
8. 本會員申請表將依好市多文件管理程序進行銷燬或刪除。
9. 好市多僅於賣場營業時間提供購物會員停車服務。

好市多雙重保證

在會員方面：
於會員卡有效期限內，若您不滿意，您可以隨時取消會員卡，我們將退還您當年度實際所繳之會員費。

在商品方面：凡購買好市多所提供之產品，除附有廠商保證書外，並享有好市多全額退款保證。請注意下列事項：

1. 電器類：電視、不含視訊盒的顯示器、投影機、電冰箱(283公升以上)、冷凍櫃、瓦斯烤箱組、瓦斯爐組、嵌入式微波爐、洗碗機、洗衣機、烘衣機、酒櫃、電子衣櫥、電腦、平板電腦、智慧型穿戴設備、相機、飛行攝影機(空拍機)、攝錄影設備、MP3播放器和手機，需自收到商品起90天內辦理退貨。為保護您的個人資料，我們需要您於退貨前移除個人資料再行退貨。
2. 鑽石：1.00克拉(含)以上等級，退貨時會員須提供購買當時所有原廠保證書(IGI及GIA證書等)，經指定第三單位珠寶鑑定公司完成鑑定後方能退貨。
3. 有使用壽命的商品例如：輪胎與汽車電瓶的退貨政策可能依商品會有特殊的規定。
4. 客製化商品、特別商品、汽機車等須掛牌之車輛及安裝商品：依廠商購買契約，不可退貨。廠商另提供維修或是保固方案。
5. 除法規另有規定外，好市多所售出貴金屬商品之黃金/白銀/鉑金/鈦金條塊及黃金/白銀/鉑金/鈦金鑄幣及24K黃金金飾，皆不接受退貨。

Personal Information Protection Announcement

According to the Personal Information Act and related local laws and regulations, in order to execute customer, client management and marketing as well as any other business purposes permitted by authorities or listed in Costco's business and operation procedures, Costco President Taiwan Inc. (hereinafter "Costco") will collect, process, and use personal information such as name, date of birth, I.D. card number, contact information, occupation, marital status, family, and other information which may deem necessary to ascertain your true identity. Personal information shall be retained and processed during the tenure of the membership and within the period of its specific purpose. The exception will be processes related to personal information needed to execute the products recall, products refund and benefits related procedures. In addition, due to the necessity of business operations, Costco, Costco Wholesale Corporation, logistics companies, IT Services and any related 3rd party vendors contracted with Costco and Costco Wholesale Corporation will possess and use the information above. The stated information shall be stored as paper based record within Taiwan or electronic data within Taiwan and countries where IT Services or data center were offered. Any personal information the members provided above can be corrected or modified by filling the Amendment Form.

Based on the requirements of local laws and regulations as well as international personal information protection related acts, Costco establishes its business partner and vendor selection and management mechanism. The companies mentioned above shall also establish personal information protection mechanism to secure personal information of Costco members. If you have any request, please visit the membership counter at any Costco warehouse. If you wish to understand the detailed information regarding the process and use of your personal information, please contact Costco. Costco conducts collect, process and uses personal information based on personal information policies, with Personal Information Management System in place, Costco member can ensure the safety of their personal information provided to Costco.

While Costco have your personal information, based on the Personal Information Act, you may exercise your rights as below:

- (1) enquire and request for review of your personal information.
- (2) request to make duplications of your personal information.
- (3) request to supplement or correct your personal information.
- (4) request to discontinue collection, processing or use of your personal information.
- (5) request to delete your personal information.

If you wish to exercise above rights, please contact membership counter at any Costco warehouse for your request.

Due to any reason, if you fail to provide your personal information to Costco, your membership rights and benefit might be jeopardized. Furthermore, if Costco cannot obtain sufficient personal information of yours, it might NOT be able to provide you the membership of Costco.

Privacy protection is one of the top priorities of Costco. If you need further information regarding our privacy and personal information announcement, please contact membership Counter at any Costco warehouse in Taiwan. The phone number of Costco and address of each stores in Taiwan are listed on the Costco website.

Terms and Conditions Governing Standard Membership

Qualifications for Standard Membership

1. Business Membership: Any individual who meets any of the following conditions and whose age is 18 or above, and is approved by Costco Wholesale Taiwan, Inc ("Costco"):
 - (1) Being the responsible person of any company or business.
 - (2) Being the top-level manager of a non-profit organization.
 - (3) Being the responsible person of a ranch or farm.
2. Gold Star Membership: Any individual whose age is 18 or above and is approved by Costco.
3. A Costco membership card can only be used by the applicant himself/herself, and shall not be lent or transferred to any other person.
4. In order to protect the rights and interests of the member so as to ensure that in case the membership card is lost, such card will not be used by others, the member's photograph must be printed thereon. Please bring your ID card or driver's license to the Membership Counter of a warehouse before using the membership card for the first time. No person will be allowed to enter the warehouse by using a membership card which does not have the member's photograph as taken by Costco.
5. A person who has received a refund of membership fee in the most recent 6 months or has applied for refunding membership fee twice is not eligible to apply for the membership.
6. Costco has the right to reject any application for membership, or revoke any membership without cause. If the membership is revoked at any time during the one-year validity period, Costco will refund full amount of the membership fee of the then current year.
7. The membership card is the property of Costco and must be returned when the membership has expired, is revoked by Costco or the membership fee is refunded.

Application for Standard Membership and Annual Fee

1. Annual fee for Business Membership is NT\$1,500, and the annual fee for Standard Gold Star Primary Membership is NT\$1,500. Each membership is valid for 12 months commencing from the month of enrolment, irrespective of whether or not the member uses it for shopping.
2. Each holder of Primary Card/ business add-on card is entitled to one free household card [which is only available to his/her spouse, parent (parent in law), brother, sister, child whose age is 18 or above or a family member whose age is 18 or above and lives at the same address as the holder, whereby the holder of Primary Card must show at the time of applying the household card the original or photocopy of the ID cards of his/her own and his/her family member, or in the case of a family member who lives at the same address, a proof of residence in addition to the ID card.] The validity period of a household card is the same as that of the Primary Card, regardless of the date of application (a household card will be null and void and cannot be used if the Primary Card is not renewed). Due to the requirements of the Personal Data Protection Act, the applicant of household card must sign in person on the application form.
3. A holder of Business Primary Card may apply for up to 6 business add-on cards at the annual fee of NT\$1,500 each; provided that the validity period of a business add-on card is the same as that of the Primary Card (rather than a 12-month period from the day of enrolment), regardless of when the business add-on card is issued. A holder of the business add-on card will be deprived of membership when such card expires unless it is renewed simultaneously with the renewal of the Primary Card. Due to the requirements of the Personal Data Protection Act, all the applicants for business add-on cards must sign in person on the application forms.
4. The holder of Primary Card shall be responsible for the applications, renewals, upgrades (exclusive of business add-on cards), replacements, deletions, cancellations and payments of membership fees of the household card/business add-on cards, and the following rules shall apply:

- (1) Upgrades of household cards and deletions and cancellations of the household card/ business add-on cards shall be handled by the holder of Primary Card in person.
- (2) Renewals of the Primary Card and all associated cards under the Primary Card may be handled by the household cardholder of the Primary Card, without being handled by the holder of Primary Card in person nor requiring his/her signature; provided that all such cards shall be renewed together.
- (3) Other matters for household card/ business add-on cards need not be handled by the holder of Primary Card in person, but shall require the consent and signature of the holder of Primary Card. The holder of Primary Card shall not resell business add-on cards.

The holder of a business add-on card shall be responsible for the application, replacement and deletion of the business add-on household card, and except that the deletion of the business add-on household card shall be handled by the holder of business add-on card in person, application and replacement of the business add-on household card need not be handled by the holder of business add-on card in person, but shall require the consent and signature of the holder of business add-on card.

Forgetting to Bring or Loss of Membership Cards

1. A member must present and scan a valid membership card when entering a Costco warehouse or making payment at the cashier. Bar code, photo or copy of the membership card alone is not acceptable. If the membership has expired, the member needs to renew the membership beforehand.
2. If a member forgets to bring his/her membership card, he/she may apply for a Temporary Membership Card at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (if the member fails to present any identification document with a photograph thereon, Costco will reject the application for Temporary Membership Card). The holder of the Temporary Membership Card is entitled to the same privileges and services as that of the formal membership card.
3. If the membership card is lost, the member may apply for reissuing the membership card free of charge at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (the old card will forthwith become null and void upon reissuing of a new card).

Validity Period and Renewal of Membership Card

1. If the holder of Primary Card cancels his/her membership, the membership of the household cardholder and all business add-on cardholders under the Primary Card shall be null and void simultaneously.
2. Validity period for a renewed membership: The validity period of a membership which is renewed within 2 months after expiration of the current membership will be 12 months from the original expiration date, while the validity period of a membership which is renewed more than 2 months after expiration of the current membership will be 12 months from the renewal date.
3. Costco will send a renewal notice to each member by mail each year. There is no need to issue a new card upon renewal. Members may renew their memberships and make payments of membership fees in any of the following manners (contact the Membership Counter for more details):
 - (1) visit Costco website (www.costco.com.tw) to renew membership.
 - (2) go to any cashier or Membership Counter of a Costco warehouse to renew membership.
 - (3) apply for automatic renewal by using Costco Co-branded Credit Card (starting from September 1, 2023, all e-invoices of automatic membership renewal will be stored automatically into Costco Co-branded Credit Card).For any member who has applied for auto-renewal of membership by using Costco Co-branded Credit Card, Costco will charge his/her Costco Co-branded Credit Card for renewal membership fee and the membership will be renewed in the month when the current membership expires without sending a renewal notice.
4. Except that no annual membership fee shall be payable for renewal of the household card, a member applying for renewal of the Primary Card/business add-on cards in accordance with Article 4 of the foregoing section entitled "Application for Membership and Annual Fee" must pay in full in one lump sum the annual membership fees for the Primary Card/business add-on cards.

Payment Method

1. Except that the respective payment method shall apply where there are other payment rules for purchases through Costco Online Shopping, at Costco Gas Stations or for other business items of Costco, Costco merely accepts cash or payment by Costco Co-branded Credit Card.
2. A Costco member may use Costco Co-branded Credit Card in making payment only if he/she is the holder of such credit card.

Miscellaneous

1. Each member may bring children under the age of 12 and up to two guests into the warehouse for shopping, and is responsible for payment of merchandise purchased by such children and guests.
2. Cardholders shall be responsible for the behavior of their guests and children at the warehouse.
3. Costco is entitled to refuse anyone to enter the warehouse at any time at its discretion.
4. Smoking, chewing betel nuts, taking photos, recording videos or audios, bringing animals is not permitted at Costco warehouses (except for service dogs assisting people with disabilities as permitted by applicable law).
5. To ensure that the merchandise you purchased is correct, a member shall provide the receipt(s) for verification by Costco's employees at the exit of the warehouse after you have finished shopping.
6. Members must purchase products which are unpacked or damaged by them or their guests.
7. All members must obey by all the terms and conditions governing membership (including their revisions in the future) adopted by Costco, and such terms and conditions may be amended from time to time by Costco without notice.
8. The application forms for membership will be destroyed or deleted according to Costco's data management procedure.
9. Costco car parks are available only for members shopping during warehouse opening hours.

Product and Membership Guarantee

On Membership:

In case you are dissatisfied with the membership, you may cancel it at any time during its validity period, and Costco will refund the membership fee actually paid by you for the then current year.

On Merchandise:

In addition to vendor's warranty, we guarantee your satisfaction on every product you purchase by allowing a full refund, with the following exceptions:

1. Electronics: Costco will accept returns of televisions, tuner-free displays, projectors, major appliances*, computers, touchscreen tablets, smart wearable devices, cameras, aerial cameras (drones), camcorders, MP3 players and cellular phones within 90 days from the date the member received the merchandise. To protect your personal information, we require you to remove your personal information before returning the item.
2. Diamonds: Members returning a 1.00 ct. diamond or larger must present all original warranties (IGI and/or GIA certificates). A return and refund will be approved upon verification by a third-party gemological institute designated by Costco.
3. Products with a limited life expectancy, e.g., tires and car batteries etc., may be subject to special return and refund policy.
4. Customized products, special items, motorcycle, automobile and installed products: According to the purchase agreements between Costco and the vendors, such products cannot be returned; instead, the vendors will provide repair or warranty plans.
5. Unless otherwise stated by applicable laws or regulations, precious metal products, including gold, silver, platinum, and palladium bars; gold, silver, platinum, and palladium coins (e.g., commemorative coins and collectible coins); and 24K gold jewelry, are non-refundable.