2023 年 01 月11日

親愛的好市多會員您好:

根據好市多購買紀錄, 您在2022/10/26至2022/12/21這段期間, 購買商品#1324764 科克蘭牛奶巧克力捲餅, 我們發現少部分的捲餅可能有顏色變化的現象(產生脂霜或糖霜), 這並不會造成健康或食品安全上的疑慮。

您對好市多產品的信任對我們來說極為重要, 好市多對其產品均提供會員滿意保證。若您對科克蘭牛奶巧克力捲餅感到不滿意, 請攜帶您的會員卡及商品或出示此通知信件至鄰近的好市多賣場辦理退貨。

造成各位會員的不便, 好市多股份有限公司 深感抱歉, 敬請見諒。

若您對購買的商品有任何疑問, 請洽台灣好市多客服中心449-9909 (市話請直撥不加區碼, 手機撥打請加02, 服務時間: 週一至週日上午 9:30 ~下午 9:30 )。

Dear Valued Costco Member, Jan, 11, 2023

Costco's records indicate that you, or one of your add-on members, purchased item #1324764 Kirkland Signature Crepes Biscuits With Belgian Chocolate between October 26, 2022 and December 21, 2022. It has come to our attention that some crepes may be discolored. This is not a health or food safety issue.

Your trust in our products is extremely important to us. As with every Costco product, we guarantee your satisfaction. If you are not completely satisfied with the Kirkland Signature Chocolate Crepes, please return it to your local warehouse and or simply present this letter for a full refund.

We apologize for any inconvenience caused.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without area code; please add 02 for mobile phone.)

(Service time: Monday to Sunday 9:30 am ~ 9:30 pm)

Sincerely,
Costco Wholesale