AGIT GLOBAL, INC.

親愛的好市多會員您好: 2022 年 10 月 05 日

根據好市多的購買記錄，您在 2015 年 4 月至 2021 年 9 月這段期間，曾購買 Wavestorm 或 TrueWave 的槳板。艾鉅有限公司與美國消費品安全委員會合作，進行商品的特別通知。**因為發現部分商品在使用過程中，槳桿可能從中間折斷，斷裂後鋒利的邊緣可能會造成刺傷或割傷。**此次受到影響的商品只有槳桿，而不是槳板本體。受到影響的商品訊息請見背面列表。

請先暫時停止使用槳桿，並請先將隨信所提供之**免費的槳桿保護套**安裝於槳桿的中間處，以保護您在划槳時免於受傷的風險。 此保護套由 Neoprene® 氯丁橡膠製成，長約 60 公分，附有拉鍊方便安裝，在划槳時可以提供更好的握力和舒適度。

若您不滿意所購買的商品，請攜帶商品以及您的會員卡至鄰近的好市多賣場辦理退貨。

若您對購買的商品有任何疑問，請洽台灣好市多客服中心 449-9909 (市話請直撥不加區碼，手機撥打請加 02，服務時間: 週一至週日 9:30 am ~ 9:30 pm)。

我們對於這次特別通知的事件，造成各位會員的不便，深感抱歉，敬請見諒。

Dear Costco Member, October 05, 2022

Costco records indicate that you, or your add-on members, have purchased one or more of the below WaveStorm or TrueWave Standup Paddle Boards sold between April 2015 and September 2021.



Agit Global in cooperation with the U.S. Consumer Product Safety Commission is recalling certain paddles that accompanied the below paddle boards **due to the possibility that the paddle can suddenly break mid-shaft during use, exposing sharp edges and posing a puncture or laceration hazard to users.** Only the paddles, not the paddle boards, are the subject of the recall. Please see the list on the back for information on affected products.

Please stop using the recalled paddles and install the **free protective sleeve** that has been provided with this letter. Install the sleeve over the paddle shaft to protect you from a risk of injury when paddling. The protective sleeve is made of Neoprene®, about two-feet long, and zippered for easy installation and can provide a better grip and more comfort while paddling.

If for any reason, you are dissatisfied with your purchase please bring your membership card and return the product to your local Costco Warehouse.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without area code; please add 02 for mobile phone.)

(Service time: Monday to Sunday 9:30 am ~ 9:30 pm)

We apologize for any inconvenience the paddle recall may have caused you.

Sincerely,

Agit Global

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槳葉上印有製造號碼(如圖一)，受影響的批號請參考下表：

Recalled paddles have one of the following manufacturing codes printed on the paddle blade (Fig.1) :

Description 產品敘述	Costco Item 商品品號:	Manufacturing Code 製造號碼
Agit 10’6” WaveStorm SUP Bundle 10 呎 6 吋立式槳板	896842	B4, D4, E4, D5
Agit WaveStorm 9’6” SUP 9 呎 6 吋立式槳板	644820 1007467 1101644 1179192	J4, I5, A6, I6, L6, A7, I7, K7, I8, K8, J901, J902, J903, J904
Agit WaveStorm 9’6” 2-pack 9 呎 6 吋立式槳板兩片裝	1054549 1133756 1211930 1307951	J4, I5, A6, I6, L6, A7, I7, K7, I8, K8
Agit WaveStorm 9’6” Expedition 9 呎 6 吋立式槳板	2000522	J4, I5, A6, I6, L6, A7, I7, K7, I8, K8, J901, J902, J903, J904
Agit True Wave 8’ SUP 8 呎立式槳板(品牌為 TrueWave)	1178007	E8
Agit WaveStorm 8’ SUP 8 呎立式槳板(品牌為 Wavestorm)	1307945	L8, D0

圖一(Fig.1) 槳葉上印有製造號碼

