親愛的好市多會員您好:　　2023年07月08日

根據好市多購買紀錄，您在2023年5月24日至7月1日這段期間曾購買此商品#826584 Formaggio 油漬摩佐羅拉乾酪 680 公克，由於部分商品(有效日期 2023.07.07 與 2023.07.19)因自主送驗檢出環氧乙烷，為維護您的權益與身體健康，好市多立即將所有產品下架並啟動自願性召回。

若您持有上述批號商品，請立即停止食用。並請攜帶商品和您的會員卡至鄰近好市多賣場辦理退貨作業。

造成您的不便，好市多股份有限公司深感抱歉，敬請見諒。

若您對購買的商品有任何疑問，請洽台灣好市多客服中心449-9909 (市話請直撥不加區碼，手機撥打請加 02，服務時間: 週一至週日 9:30 am ~ 9:30 pm)，我們將會竭誠為您服務。

Dear Valued Costco Member,　　July, 08, 2023

Costco's records indicate that you have purchased item #826584 FORMAGGIO MARINATED MOZZARELLA 680G between 2023/05/24 and 2023/07/01.

We would like to inform you that a small amount of Ethylene Oxide was detected in samples pulled from two batches (EXP: 2023.07.07 and 2023.07.19). In order to protect our members, we have pulled all products from the sales floor immediately and initiated a voluntary recall.

If you have the affected product described above, please stop consuming it and bring your membership card and the product to your nearest Costco Wholesale location for a full refund. We apologize for any inconvenience caused.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without area code; please add 02 for mobile phone.)
(Service time: Monday to Sunday 9:30 am ~ 9:30 pm)

