## OREEN LIVING 綠園生活有限公司

公司名稱(Company Name):綠園生活有限公司

連絡處(Contact Address):台中市霧峰區五福西路 63 之 5 號

聯絡電話(Telephone): 04-23306276

親愛的好市多會員,

2020年3月13日

根據好市多購買記錄,您在2020年3月6日到2020年3月8日這段期間,於好市多購買了#223961有機銀耳300g,因廠內人員操作系統不慎,誤將部分包裝日期輸入為2019/03/05,正確應為2020/03/05。此商品為生鮮銀耳,絕非2019年的產品,因廠內人員疏忽而導致好市多會員產生疑慮,造成您的不便,敬請見諒!

若有任何疑問,請洽綠園生活有限公司 04-2330-6276 轉分機 1012 (週一~週五 9:00~18:00)。

Dear Valued Costco Member,

March 13, 2020

Costco's records indicate that you purchased #223961 Organic White Jelly Ear 300g between March 6th and March 8th, 2020. Due to operating errors, packers misprinted a portion of the merchandise with a packing date of March 5th, 2019 instead of the actual packing date of March 5th, 2020.

This Organic White Jelly Ear is freshly produced and packed, and was not produced in 2019.

We apologize for any inconvenience caused.

If you have any questions, please contact Greenliving Service at 04-2330-6276 ext. 1012 (Monday to Friday  $9: 00 \sim 18: 00$ ).