



會員修正表格

Amendment Form

交易序號

主卡卡號
Primary Membership No.☐ 續約 Renewal ☐ 商業 Business (副卡必須與主卡同時辦理) ☐ 金星 Gold Star續卡總數：主卡 張 / 副卡 張
Renewal Qty: Primary / Add-on副卡卡號
Add on Membership No. / /☐ 申請副卡 Add on Applicant☐ 申請家庭卡 Household card Applicant :與主卡人關係
Relationship

(●副卡及家庭卡使用期限：__年__月，不論何時加入，並非以加入會員當月份算起十二個月 ●每張副卡年費新台幣900元)

姓名 Name	出生日期 Birthday	年 Year	月 Month	日 Day	身份證字號 ID No.
住家電話 () Home Phone #	行動電話 Mobile Phone #	電子郵件 Email			
通訊地址 Mailing Address	縣市	郵遞區號 區			

☐ 變更副卡 Change add-on cardholder☐ 變更家庭卡持有人 Change household cardholder :與主卡人關係
Relationship

原副卡 / 家庭卡持卡人姓名 Name/ Original add-on/ Household cardholder	更改後持卡人姓名 Name/ New cardholder					
身份證字號 ID No.	電話 () Phone #	行動電話 Mobile Phone #	出生日期 Birthday	年 Year	月 Month	日 Day
通訊地址 Mailing Address	縣市	郵遞區號 區	電子郵件 Email			

☐ 會員卡遺失申請補發新卡 Card Reissue

申請人 Name	原會員卡號碼 Membership#	新會員卡號碼 New Membership#
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申請人姓名

Applicant Name

會員卡號

Membership No.

☐ 申請查詢、調閱或複製個人資料 Enquire and make duplications of your personal information

消費記錄 Shopping history	:	份	個人資料 Personal information	:	份
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☐ 補充或更正個人資料 Supplement or correct your personal information新個人資料
New personal information☐ 不再收到實體賣場活動文宣 Unsubscribe from warehouse marketing flyers☐ 不再收到實體賣場電子郵件 Unsubscribe from warehouse emails☐ 不再收到實體賣場簡訊及電話 Unsubscribe from warehouse texts/calls

(不包括續約信函、商品回收信、自動續約通知簡訊等相關會員權益通知 Excluding renewal letters, recall letters and auto-renew texts)

本人保證所填寫之資料及所提供之證明文件均正確無誤且同意家庭卡與其他商業副卡之申請及續約。本人同意好市多得於其營業目的或其他法令許可範圍內蒐集、處理、國際傳遞及利用其個人各項資料進行好市多行政研究與電子郵件、簡訊、信函、電話行銷及活動文宣寄送等。本人均已詳閱了解及同意本申請表附件之個人資料保護聲明與會員規章並遵守之。

The information above and document provided are accurate to the best of my knowledge and I agree the applications and renewals of Household & Add ons. I consent to Costco using the provided for its commercial, marketing, and research activities, to the extent permissible by law. I have read and agreed to Personal Data Protection Statement and Costco's Conditions of Membership on the attachments of this agreement on behalf of myself.

主卡申請人簽名 Signature/Primary Applicant

日期 Date

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申請人簽名 Signature/Household & Add on Applicant

日期 Date

☐ 收款總金額 \$

Total Paid Amount

☐ 有效年月

Exp. Date

會員部審核人員 輸入 日期

PERSONAL INFORMATION PROTECTION ANNOUNCEMENT

According to Personal Information Act and any related laws and acts, Costco Wholesale Taiwan Inc., in order to execute customer and client management, According to Personal Information Act and any related laws and acts, Costco Wholesale Taiwan, Inc., in order to execute customer and client management, marketing as well as any other business purpose permitted by authority of R.O.C. or listed in Costco's business and operation procedures, Costco Wholesale Taiwan, Inc. will collect, process, and use personal information such as name, date of birth, I.D. card number, contact information, marital status, family, and other information which may deem necessary to ascertain your true identity. This information shall be retained and processed during the tenure of the membership and at least within 1.5 years after the termination of the membership. The exception will be processes related to personal information needed to execute the products recall, products refund and benefits related procedures. In addition, due to the necessity of business operations, Costco Wholesale Taiwan, IT Services and any related 3rd party vendors contracted with Costco Wholesale Taiwan, Inc. as well as Costco Wholesale Corporation will possess and use the information above. The stated Information shall be stored as paper based record and by electronic means within Taiwan (R.O.C.) and also countries where IT Services are offered or the location of data center. Any personal information the members provided above can be corrected or modified by filling the Amendment Form. Based on the requirements of R.O.C. related laws and acts as well as international personal information protection laws and acts, Costco Wholesale Taiwan, Inc. establishes its business partner and vendor selection and management mechanism. The companies mentioned above shall also establish and conduct personal information protection mechanism to secure personal information of Costco Wholesale Taiwan, Inc. members. Furthermore, if you wish to understand the detailed information regarding the process and use of your personal information, please contact membership Counter at any Costco Taiwan warehouse.

According to R.O.C. Personal Information Protection Act, when Costco Wholesale Taiwan collects, processes, or uses your personal information, you may exercise your rights as below:

- (1) enquire and request for review of your personal information.
 - (2) request to make duplications of your personal information.
 - (3) request to supplement or correct your personal information.
 - (4) request to discontinue collection, processing or use of your personal information.
 - (5) request to delete your personal information. If you would like to exercise your above rights, please contact membership Counter at any Costco Taiwan warehouse for your request. The phone number of Costco Wholesale Taiwan, Inc. and address of each store in Taiwan are listed on the website of Costco Wholesale Taiwan, Inc.
- Due to any reason, if you fail to provide your personal information to Costco Wholesale Taiwan, your membership rights and benefit might be jeopardized. Furthermore, if Costco Wholesale Taiwan cannot obtain sufficient personal information of yours, it might NOT be able to provide you the membership of Costco Wholesale Taiwan, Inc. Privacy protection is one of the top priorities of Costco Wholesale Taiwan, Inc. If you need further information regarding our privacy and personal information announcement, please contact membership Counter at any Costco Taiwan warehouse.

Terms and Conditions Governing Standard Membership

Qualifications for Standard Membership

1. Business Membership: Any individual who meets any of the following conditions and whose age is 18 or above, and is approved by Costco Wholesale Taiwan, Inc. ("Costco"):
 - (1) Being the responsible person of any company or business.
 - (2) Being the top-level manager of a non-profit organization.
 - (3) Being the responsible person of a ranch or farm.
2. Gold Star Membership: Any individual whose age is 18 or above and is approved by Costco.
3. A Costco membership card can only be used by the applicant himself/herself, and shall not be lent or transferred to any other person.
4. In order to protect the rights and interests of the member so as to ensure that in case the membership card is lost, such card will not be used by others, the member's photograph must be printed thereon. Please bring your ID card or driver's license to the Membership Counter of a warehouse before using the membership card for the first time. No person will be allowed to enter the warehouse by using a membership card which does not have the member's photograph as taken by Costco.
5. A person who has received a refund of membership fee in the most recent 6 months or has applied for refunding membership fee twice is not eligible to apply for the membership.
6. Costco reserves the right to reject any application for membership, and membership may be revoked by Costco without cause. Costco will refund the membership fee in full if the membership is revoked by Costco at any time during the one-year validity period, provided that only the membership fee of the then current year will be refunded.
7. The membership card is the property of Costco and must be returned when the membership has expired, is revoked by Costco or the membership fee is refunded.
8. A member must show a valid membership card at the time of entering the warehouse and making payments at the cashier. Bar codes, photos or copies of the membership card are not acceptable. If the membership has expired, the member needs to renew the membership beforehand.
9. To ensure that all members are correctly charged for the merchandise purchased, members shall provide the receipts for Costco's check when finishing shopping and leaving the warehouse.

Application for Standard Membership and Annual Fee

1. Annual fee for Standard Business Membership is NT\$1,150, and the annual fee for Standard Gold Star Primary Membership is NT\$1,350. Each membership is valid for 12 months commencing from the month of enrolment, irrespective of whether or not the member uses it for shopping.
2. Each holder of Standard Primary Card is entitled to one free household card [which is only available to his/her spouse, parent (parent in law), brother, sister, child whose age is 18 or above or another family member whose age is 18 or above and lives at the same address as the holder, whereby the holder of Primary Card must show at the time of applying the household card the original or photocopy of the ID cards of his/her own and his/her family member, or in the case of a family member who lives at the same address, a proof thereof in addition to the ID cards.] The validity period of a household card is the same as that of the Primary Card, regardless of the date of application (a household card will be null and void and cannot be used if the Primary Card is not renewed). Due to the requirements of the Personal Data Protection Act, the applicant of household card must sign in person on the application form.

3. A holder of Standard Business Primary Card may apply for up to 6 business add-on cards at the annual fee of NT\$900 each; provided that the validity period of a business add-on card is the same as that of the Primary Card (rather than a 12-month period from the day of enrolment), regardless of when the business add-on card was issued. A holder of the business add-on card will be deprived of membership when such card expires unless it is renewed simultaneously with the renewal of the Primary Card. Due to the requirements of the Personal Data Protection Act, all holders of business add-on cards must sign in person on the application form.
4. The consent and signature of the holder of Standard Primary Card are required when applying for a household or business add-on card. The holder of Standard Primary Card shall be responsible for the applications, renewals, replacements, deletions, cancellations and payments of membership fees of the household/business add-on cards, and shall handle the relevant matters in person. The holder of Primary Card shall not resell business add-on cards.

Forgetting to Bring or Loss of Membership Cards

1. Members are required to show their membership cards when entering any Costco warehouse.
2. If a member forgets to bring his/her membership card, he/she may apply for a Temporary Membership Card at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (if the member fails to present any identification document with a photograph thereon, Costco will reject the application for Temporary Membership Card). The holder of the Temporary Membership Card is entitled to the same privileges and services as that of the formal membership card.
3. If the membership card is lost, the member may apply for reissuing the membership card free of charge at the Membership Counter by presenting his/her ID card, driver's license or other identification document with a photograph thereon (the old card will forthwith become null and void upon reissuing of a new card).

Validity Period and Renewal of Membership Card

1. Renewal of membership or cardholder changes, including additions or deletions, can only be authorized by the holder of Primary Card (such authorization being supported by written document). If the holder of Primary Card cancels his/her membership, the household and business add-on cards are null and void simultaneously.
2. Validity period for a renewed membership: The validity period of a membership which is renewed within 2 months after expiration of the current membership will be 12 months from the original expiration date, while the validity period of a membership which is renewed more than 2 months after expiration of the current membership will be 12 months from the renewal date.
3. Each member will receive a renewal notice by mail each year. Costco will not issue new cards to members for the renewal. Members may renew their memberships and make payments of membership fees in any of the following manners (contact the Membership Counter for more details):
 - (1) visit Costco website (www.costco.com.tw) to renew membership.
 - (2) go to any cashier or Membership Counter of a Costco warehouse to renew membership.
 - (3) Applying for automatic renewal by using Costco Co-branded Credit Card. From 2023/9/1, the electronic invoice of automatic renewal will be automatically saved into the Costco Co-branded Credit Card.For any member who has applied for auto-renewal of membership by using Costco Co-branded Credit Card, Costco will charge his/her Costco Co-branded Credit Card for renewal membership fee and the membership will be renewed in the month when the current membership expires without sending a renewal notice to such member.
4. Only the holder of Primary Card may renew the Business Membership, so that payments for all business add-on cards must be made in full at once by the holder of Primary Card when processing the renewal. Costco does not accept renewal by an add-on cardholder.

Payment Method

1. Except that the respective payment method shall apply where there are different payment rules for purchases through Costco Online Shopping, at Costco Gas Stations or for other services provided by Costco, Costco merely accepts cash and payment by Costco Co-branded Credit Card.
2. A Costco member may use Costco Co-branded Credit Card in making payment only if he/she is the holder of such credit card.

Miscellaneous

1. Each member may bring up to two guests into the warehouse, and is responsible for payment of purchases made by the guests.
2. Members shall be responsible for the behavior of their guests and children at the warehouse.
3. Costco is entitled to refuse anyone to enter the warehouse at any time at its discretion.
4. Smoking, chewing betel nuts, taking photos, recording videos or audios, bringing animals is not permitted at Costco warehouses (except for service dogs assisting people with disabilities as permitted by applicable law).
5. Members must purchase any products unpacked or damaged by them or their guests.
6. All members must obey by all the terms and conditions governing membership (including their future revisions) adopted by Costco, and such terms and conditions may be amended from time to time by Costco without notice.
7. The application form for membership will be destroyed or deleted according to Costco's data management procedure.
8. Costco car parks are available only for members shopping during warehouse opening hours.

Product and Membership Guarantee

On Membership:

In case you are dissatisfied with the membership, you may cancel it at any time during its validity period, and Costco will refund the membership fee actually paid for the then current year.

On Merchandise:

In addition to supplier's warranty, we guarantee your satisfaction on every product you purchase by allowing a full refund, with the following exceptions:

1. Electronics: Costco will accept returns of televisions, tuner-free displays, projectors, major electrical appliances*, computers, touchscreen tablets, smart wearable devices, cameras, aerial cameras (drones), camcorders, MP3 players and cellular phones within 90 days from the date the member received the merchandise. To protect your personal information, we require you to remove your personal information before return.
2. Diamonds: Members returning a 1.00 ct. diamond or larger must present all original warranties (IGI and/or GIA certificates). A return and refund will be approved upon verification by a third-party gemological institute designated by Costco.
3. Products with a limited life expectancy, e.g., tires and car batteries etc., may be subject to special return and refund policy.
4. Customized products, special items, motorcycle, automobile and installed products: According to the purchase agreements between Costco and the suppliers, such products cannot be returned; instead, the suppliers will provide repair or warranty plans.

*For the coverage and return policy of major electrical appliances: Please visit Costco website (www.costco.com.tw)