



Cascade Mountain Technologies, LLC  
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親愛的好市多會員您好：

2021 年 4 月 1 日

根據好市多購買紀錄，您在 2021/02/18 至 2021/03/14 這段時間，於好市多線上購買#1425478 雙人摺疊椅。

在持續進行的品質檢查流程中，我們發現少數商品有潛在零件故障的問題，可能導致產品無法使用。

如下圖所示，在椅子中間連接布料和支架的塑料零件可能會出現故障，導致布料與支架分離，進而使座椅無法使用。

椅子中央連接處由兩部分組成—塑料上半部和金屬螺栓，由於製造過程中可能存在螺栓過緊和螺紋損壞的情形，造成塑料上半部可能會從螺栓和椅子上脫落，使椅子無法正常使用。如果您的椅子座椅布連接的部份發生故障，請停止使用，並請至好市多線上購物平台申請辦理退貨作業。造成您的困擾，我們再次向您致歉！

若有任何疑問，請洽台灣好市多線上客服中心 449-9909

(市話請直撥不加區碼,手機撥打請加 02) · 服務時間:週一至週日 09:30 am ~ 21:30 pm)

Cascade Mountain Technologies, LLC

Dear Valued Costco Member,

01/04/2021

Costco's records indicate that you have recently purchased item ITM #1425478, Cascade Mountain Tech 2-Person Camp Chair (box shown below).recently between 2021/02/18 and 2021/03/14.



During ongoing QA processes, we have identified a potential component failure in a small number of 2-Person Camp Chairs that can cause the product to become unusable. As shown below, the plastic component that connects the fabric to the frame in the middle of the chair (Center Fabric Connector) can potentially fail, causing the fabric to become detached from the frame, rendering the seat unusable. The Center Fabric Connector consists of two parts – a plastic "Upper Station" and metal bolt. Due to potential overtightening and thread damage in the manufacturing process, the Upper Station may become disconnected from the bolt and the chair, causing the chair to not function properly.

We apologize for this inconvenience and thank you for your cooperation and support.

**Jeff Leach, President**  
**Cascade Mountain Technologies, LLC**

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without adding area code, please add 02 for mobile phone)

(Service time: Monday to Sunday 09:30 am ~ 9:30 pm)