

**十味觀食品股份有限公司**

SHIWEIGUAN FOODS CO., LTD.

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親愛的好市多會員您好：

108 年 1 月 11 日

根據好市多購買紀錄，您在 2018/9/4 至 2018/12/21 這段期間，於好市多購買#115889 十味觀冷凍麻辣鮮鍋，少部分商品因包裝操作疏失，導致商品內袋包裝及外盒上的效期有不同的情況產生(外盒效期: 2019/08/16；內包裝效期: 2017/12/16)。

所有外盒效期為 2019/08/16 的商品已全數下架，並將內包裝商品效期為 2017/12/16 的樣品送至 SGS 台灣檢驗科技股份有限公司檢驗，結果確認品質仍符合食品安全衛生標準。

請檢查您目前手上持有的商品，若發現有內包裝有效日期為 2017/12/16 的商品，請不要食用，並請攜帶您的會員卡及商品至鄰近的好市多賣場辦理退貨。

造成各位會員的不便，十味觀食品股份有限公司深感抱歉，敬請見諒。

若您對購買到的產品有相關疑問，請洽十味觀食品股份有限公司 02-2788-1671 或 02-2788-0421

(服務時間：9:00 am ~ 21:30 pm)

十味觀食品股份有限公司 敬上

Dear Valued Costco Member,

January 11, 2019

Costco's records indicate that you recently purchased #115889 Shiweiguan Frozen Spicy Hot Pot, during the period 2018/09/04 and 2018/12/21. We would like to inform you that an error in packaging has led to a small number of expiration date discrepancies between the inner bag and outer box (outer box: 2019/08/16, inner bag: 2017/12/16).

All products with outer box expiration date of 2019/08/16 have been pulled off the shelves. A sample of the product with the expiration date of 2017/12/16 on the inner bag has been tested and confirmed to comply with TFDA standards.

If you are still in possession of inner packages with the expiration date of 2017/12/16, please do not consume it. Please bring your membership card and product to your nearest Costco Wholesale location for a full refund.

We apologize for any inconvenience caused.

If you have any questions, please contact SHIWEIGUAN FOODS Co., Ltd. at 886-2-27881671 or 886-2-27880421. (9:00 am ~ 21:30 pm)

**SHIWEIGUAN FOODS Co., Ltd.**