

親愛的好市多會員您好：

2021年08月03日

根據好市多購買紀錄，您在 2021/03/13 至 2021/07/22 這段期間購買 #1425468 OCEANIC 成人浮潛組合面罩加蛙鞋，茲因 OCEANIC 近期發現有部分商品-呼吸管底部的排水閥可能在使用過程中會有進水的情況。

如果您的呼吸管有此情況，請立即停止使用。

由於我們沒有提供 Oceanic 所期望的品質或性能的商品，若商品的呼吸管底部排水閥有異常進水，或者對於商品性能不滿意，請攜帶您的會員卡及商品至鄰近的好市多賣場辦理退貨。造成您的不便，敬請見諒。

若您對購買到的產品有任何疑問，請洽台灣好市多客服中心 449-9909(市話請直撥不加區碼，手機撥打請加 02，服務時間:週一至週日 09:30 am ~ 21:30 pm)。

Dear Valued Costco Member,

03/08/2021

Costco records indicate that you or one of your add on members purchased the #1425468 OCEANIC ADULT SNORKEL SET between March 13, 2020 and July 22, 2021. Oceanic has recently become aware that in some instances, the lower purge valve on the snorkel may let in water during use.

**IF YOUR SNORKEL HAS THIS ISSUE, STOP USING IT IMMEDIATELY.**

We did not deliver the quality or performance expected from Oceanic. If your snorkel from this item has a bottom purge valve that is letting in an unusual amount of water or you are not satisfied with the performance, please return your set to Costco for a full refund. We are sorry for any inconvenience this may cause.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909 (For local calls, please dial directly without adding area code, please add 02 for mobile phone). Service time: Monday to Sunday 09:30 am ~ 21:30 pm.

