

敬愛的好市多會員，

2019年9月9日

嬌生視力一向非常重視產品的安全和品質，其中確保消費者的使用安全更是我們重視的首要責任。

嬌生視力自主回收特定少量安視優®超涵水®散光每日拋棄式隱形眼鏡，自主回收的原因為此特定批次的極少數產品中可能有異物，重要的是，我們目前沒有收到任何相關的嚴重不良反應事件通報。我們堅持高標準的產品品質和客戶滿意度。作為預防措施，我們啟動本次自主性回收。

我們於第一時間採取行動，調查發生原因，啟動矯正措施，並持續改進加強品質控管。若您使用的產品批號非下列批號，請遵照使用說明書放心使用。

根據好市多購買紀錄，您在2019年3月20日到2019年9月8日這段期間，於好市多購買了下述產品，請檢視產品批號，若有受影響批號產品請將此批號商品帶回鄰近好市多賣場辦理退貨。

此次自主回收特定批號資料如下：

產品規格	受影響批號	好市多產品貨號
基弧: 8.5, 度數: -6.00D	3957490106	#92600
散光度數:-0.75 D, 散光軸度:180°	3957490109	無販售此批號
基弧: 8.5, 度數: -6.00D	3957500101	無販售此批號
散光度數:-1.75 D, 散光軸度:180°	3957500102	#92579
	3957500109	
基弧: 8.5, 度數: -3.50D	3957510105	#92600
散光度數:-0.75 D, 散光軸度:180°		

若有任何疑問，請於週一至週五，早上九點至下午五點半間，聯絡安視優®ACUVUE®客服專線：0080-112-7528，造成您的任何不便，敬請見諒。

Dear Costco member,

2019/09/09

At Johnson & Johnson Vision, our top priority is patient safety and we hold ourselves to high standards for product quality and customer satisfaction.

Johnson & Johnson Vision is voluntarily recalling a limited number of 1-DAY ACUVUE® MOIST® Brand Contact Lenses for Astigmatism because they do not meet quality standards. Importantly, no serious adverse event has been reported.

The company has identified the cause, taken corrective action, and are planning to implement even stronger manufacturing and quality controls based on learnings from this event. ACUVUE® Brand Contact Lenses not affected by the recall are safe when used as directed and can continue to be used with confidence.

Costco's records indicate that you purchased below items during 20th Mar to 8th Sep 2019. Please check the lot numbers on the product and return the impacted product to Costco wholesale warehouse for a refund.

The affected lots are:

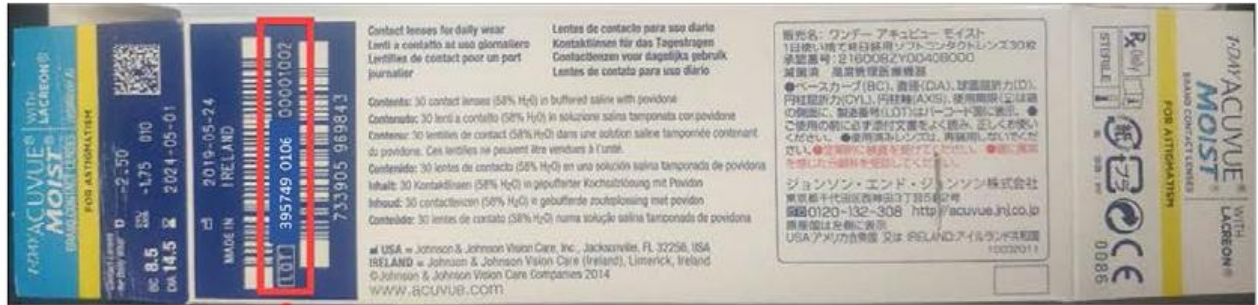
Product Specification Base Curve (BC): 8.5	LOT Number	Costco product code
Sphere Power: -6.00D	3957490106	#92600
Cylinder Power:-0.75 D, Axis:180°	3957490109	Nil
Sphere Power: -6.00D	3957500101	Nil
Cylinder Power:-1.75 D, Axis:180°	3957500102	#92579
	3957500109	
Sphere Power: -3.50D	3957510105	#92600
Cylinder Power:-0.75 D, Axis:180°		

We sincerely apologize for the inconvenience this causes you. If you have any further questions, please contact ACUVUE® Customer Service at 0080-112-7528 (Monday to Friday 9:00~17:30).

產品批號可以在產品的包裝

外盒或鏡片的鋁箔包裝上找到，相關圖示如下

Lot number is printed on the product pack and blister pack as showed below:



LOT 號碼



LOT 號碼