



親愛的好市多會員您好:

2024年4月12日

根據好市多購買紀錄, 您於2023年9月30日至2024年4月5日這段期間, 曾經購買 #1725160 汰漬洗衣膠囊春天草地香 39顆 X 4袋入的商品。

近期汰漬洗衣膠囊製造商Procter & Gamble (美商寶鹼) 在美國和加拿大市場發現因為包裝袋製程瑕疵, 導致包裝袋無法有效閉合的問題, 因此主動回收特定批號的袋裝洗衣膠囊產品。包裝袋內的洗衣膠囊產品品質與安全無虞, 符合相關法規要求。若您持有此商品, 可由以下方式辨識您的商品是否在受影響的特定批號內。

若您持有下述批號商品, 我們建議您先將洗衣膠囊存放在孩童無法觸及的地方。後續可以攜帶商品和您的會員卡至鄰近好市多賣場辦理退貨作業。造成您的不便, 我們深感抱歉, 敬請見諒。

若您對購買的商品有任何疑問, 請洽台灣好市多客服中心449-9909 (市話請直撥不加區碼, 手機撥打請加 02, 服務時間: 週一至週日 9:30 am ~ 9:30 pm), 我們將會竭誠為您服務。

Dear Valued Costco Member,

Costco's records indicate that you have purchased item #1725160 Tide PODS Laundry Detergent Spring Meadow Scent 39-Count X 4-Pack between September 30, 2023 to April 5, 2024.

We would like to inform you that Tide PODs laundry detergent manufacturer Procter & Gamble recently initiated a voluntary recall of packaging of Liquid Laundry Detergent packets in US and Canada. The reason for this voluntary recall is a defective packaging, impacting effective closure. The product inside the packaging is of highest quality, fully compliant and not compromised by the packaging defect. If you have this mentioned product in hand, you can follow below instructions to understand whether your product is the impacted batch.

If you have the affected product, please store the product up, closed and safe - away from children. You can bring your membership card and the product to your nearest Costco Wholesale location for a full refund. We apologize for any inconvenience caused.

If you have any questions, please contact Costco Taiwan Customer Service at 449-9909. (For local calls, please dial directly without area code; please add 02 if you call from a mobile phone/service hour: Monday to Sunday, 9:30 am to 9:30 pm)

1. 批號印製處: 外箱以黑色油墨列印或者洗衣膠囊袋子底部黑色膠膜上列印 (黃色圈起處)  
Where to locate the lot code: On outer box printed in black ink, or the bottom of the bag (circled in YELLOW)



2. 確認您的產品是否有在以下批號內  
Check if your product lot code is identical to any of below impacted lot codes:

汰漬洗衣膠囊春天草地香 受影響產品批號							
3261172700	3283172700	3307172701	3335172700	3342172703	3356172701	4010172700	4037172701
3268172700	3283B27500	3315172701	3341172703	3343172701	3362172700	4013172700	4039172701
3268B27522	3284B27500	3316172700	3341172702	3343172702	3363172702	4018172701	4039172700
3272172700	3289B27523	3328172700	3341172701	3346172703	4002172700	4026172701	4040172700
3275172700	3293172701	3328172701	3342172700	3348172700	4002172701	4029172702	4040172702
3276172700	3298172700	3329172700	3342172702	3352172701	4006172700	4030172702	4043172700
3282172700	3299172700	3330172701	3342172701	3353172701	4007172700	4035172700	